
TERMS AND CONDITIONS – TECHNICAL CREW

Diet/Lodging

The customer is obliged to order up to 3 meals per day, per engineer, of which one should be a hot meal. Our engineers must have access to mineral water throughout the event. The customer is responsible for the organization of lodging, in case the event require that our engineers need it. The customer will be held financially responsible, if the agreed diet / lodging is not ready upon arrival, corresponding to NOK 250, - per day. As well as accrued expenses.

Responsibilities

The customer is obliged to comply with applicable legislation for the applicable type of event. The customer must obtain the necessary permits from authorities such as the police, and permission from the Fire Department for the use of pyrotechnic effects. Furthermore, the customer responds to all copyright matters - and shall pay TONO, or any other applicable Performer Rights Organisation copyright fees, if needed. If force majeure should occur, STANZA Creative Solutions are exempted all liability for any problems that may arise as a result of this. All documents received from STANZA Creative Solutions are confidential and shall not be disclosed in any way.

Payment

Customers without an account, the agreed payment must be settled before the delivery date. For customers with an account, payment shall take place (net) 7 days after the start of the rental period. Breach of payment terms are considered to be a breach of contract and receivables will be recovered under the applicable rules.

Cancellation

If cancelled up to 24 hours before the delivery date, the customer is charged 100% of the invoice amount. By cancellation up to 48 hours before delivery the date, the customer is charged 50% of the invoice amount. By cancellation until 72 hours before the delivery date, customer is charged 20% of the invoice amount.

Porterage

In cases where it is agreed that the customer can provide assistance and there are assistants missing or who are incapable of doing work, the customer is held financially responsible equivalent to NOK 2250, - per day per missing assistant.

Parking

Parking for cars, trucks, semi-trailers and trailers used for the current event must be in close proximity both during rigging / teardown and all the time here in between. Costs related to parking, (and any fines due to the lack of parking facilities in the vicinity of venue) falls the customer.

Safety

The use of technical equipment is a major safety responsibility. If our engineers consider it unsafe to conduct the event as planned, they will be free to take any necessary precautions to provide safety for guest and employees. For productions over several days, the customer is obliged to provide a night shift guard for technical equipment where the venue requires this.